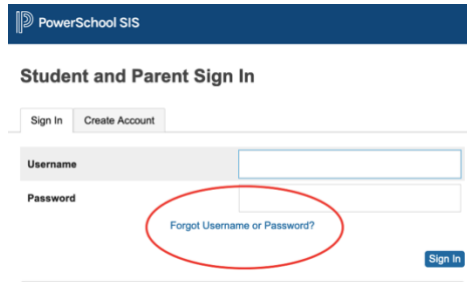


## Forgotten Password/Username for Parent Portal Account

1. Click on the Forgot Username (Start with #2) or Password (Start with #4)



PowerSchool SIS

### Student and Parent Sign In

Sign In Create Account

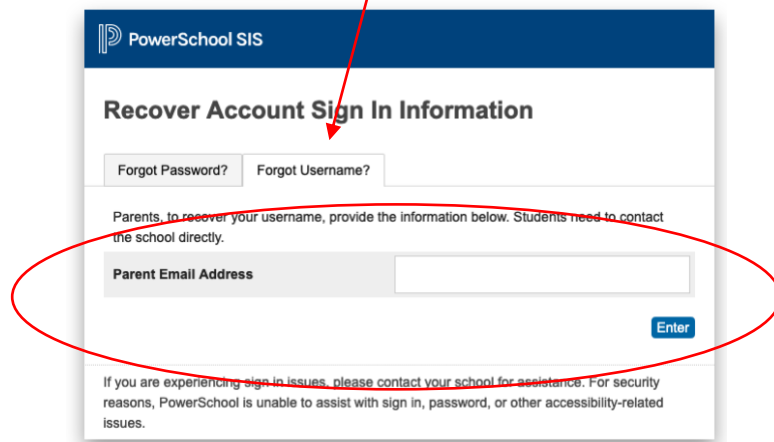
Username

Password

[Forgot Username or Password?](#)

Sign In

2. If username is not known: Click on Forgot Username?: Type in the email address used to create the parent portal account. An email will be sent to the address with your username.



PowerSchool SIS

### Recover Account Sign In Information

Forgot Password? **Forgot Username?**

Parents, to recover your username, provide the information below. Students need to contact the school directly.

Parent Email Address

Enter

If you are experiencing sign in issues, please contact your school for assistance. For security reasons, PowerSchool is unable to assist with sign in, password, or other accessibility-related issues.

3. The following email will be sent, if you don't receive it in your inbox, check your junk mail folders or other folders.

### PowerSchool Username Request



powerschool@nkcschools.org <powerschool@nkcschools.org>

Today at 7:39 AM

Your PowerSchool Username is **Here is where you will find username**

To sign in, visit the link below.

[https://powerschool.nkcschools.org:443/public/recover\\_username.html](https://powerschool.nkcschools.org:443/public/recover_username.html)

If clicking the link above does not work, copy and paste the web site address in a new browser window instead.

If you have forgotten your password, click the "Having Trouble Signing In?" link on the sign in page and follow steps for recovering your password.

Note: Replies to this message are not monitored or answered.

4. Forgot Password: Choose tab Forgot Password. Type in the Username that was used to setup Parent Portal account (Need username: use Forgot Username tab first and get that information before proceeding).
5. Type in username and the email that was used to create the parent portal account.

6. The following email will be sent to the email address.

### PowerSchool Password Reset Request



powerschool@nkcschools.org <powerschool@nkcschools.org>

You recently requested a new password.

To reset your password, visit the link below. This link is valid for only 24 hours.

Your specific link will be displayed here, click on link and change password. Password must be at least 8 characters.

If clicking the link above does not work, copy and paste the web site address in a new browser window instead.

If you have forgotten your username, click the "Having Trouble Signing In?" link on the sign in page and follow steps for recovering your username.

Note: Replies to this message are not monitored or answered.