



*September 9, 2020*

NKC families,

Welcome back! Our first day of school this year was certainly unusual, and it was full of unique celebrations and new back-to-school traditions. From the very first day, students connected with peers and teachers and engaged in meaningful learning both in our classrooms and through virtual learning experiences.

We know that as students learn from home, whether through Canvas or SchoolsPLP, additional assistance may be needed. NKC Schools is committed to supporting families as we all take on a shared responsibility for our students' learning this year.

For support or questions on **Canvas**, email [canvassupport@nkcschools.org](mailto:canvassupport@nkcschools.org). Include your student's ID number, your phone number, and a brief description of your issue.

For support or questions on **SchoolsPLP**, email [schoolsplpsupport@nkcschools.org](mailto:schoolsplpsupport@nkcschools.org). Include your student's ID number, your phone number, and a brief description of your issue.

This additional opportunity for support will be offered throughout the first week of school. The NKC Schools Help Desk will continue to be available throughout the school year. Email will be the preferred method of communication for all questions on virtual learning. More information and resources, including answers to common questions, are available at [nkcschools.org/support](https://nkcschools.org/support). Please don't hesitate to reach out via email with questions as they arise. NKC Schools is ready to ensure all families are supported as we begin another school year.